

To Those Considering Building or Remodeling a Home:

From the day we presented our house plans to Rick Splittgerber, we knew we were working with a different kind of man, and a different kind of construction company.

His first enthusiastic response was : “This is going to be fun, and you will really enjoy the process!” - a welcome statement amid warnings and horror stories from others who have been through this adventure. Our second clue as to the uniqueness of Rick’s approach was his mission statement, which placed a priority not only on how the client was treated, but how every member of the building team was to be valued from the employees to the subcontractors to the vendors. This project was completed with enjoyment, due largely to Rick’s commitment to this mission statement and his integrity in dealing with all who had a part in our home-building.

In this atmosphere of quiet mutual respect, the construction site was a place of cooperation, teamwork, and quality craftsmanship. We always felt welcomed and comfortable at the site. We were always listened to and given opportunity for input in the actual building process as well as in communication with suppliers. Subcontractors were not only valuable for their expertise and skill, but thoughtful in their application and generous in the energy and creativity they brought to our project. Their respect for Rick and his team approach was evident in their dedication to their work. We developed friendships with many of them, and are grateful for the opportunity to have worked with them. We continue to be impressed by the follow-through and attention to final details in these months since our move into the house.

One of the biggest assets of Splittgerber Construction is Rick’s Office Manager, Robin. We cannot even begin to imagine how much more complicated this process might have been without her availability at the office to help coordinate schedules and deliveries, provide communication between Rick and subcontractors and clients as they were on various sites, and track expenses as faithfully as if it were her own budget. Rick’s commitment to provide this valuable, constant connection for the client and members of the building team is most unusual and most appreciated when other businesses have cut their services in order to maximize their bottom line. It again speaks to his dedication to provide a quality product without sacrificing the quality of the process or the respect afforded to all involved.

Yes, there were some minor glitches along the way. But they were always handled with a professional “can do” attitude, and we never doubted the intention, integrity, or ability of any of Rick’s team to make it right. We learned to trust Rick’s mantra of “No problem!” because no glitch ever became a problem for long.

If we ever decided to build again, or ever needed a minor or major remodel, it would be our privilege and our pleasure to call on Rick and his team again.

We would be glad to speak personally to anyone who might be considering this process, and we would welcome any prospective clients who might wish to see our home.

Enjoy the process!

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